## Settlement Agreement By and Between

## the Town of Duxbury and the Public Safety Dispatchers. MCOP Local 376A

## 1. Wages:

Effective July 1, 2022, 4.5% (1 Time adjustment for new Step4 as shown on attachment) Effective July 1, 2023, 2.0% Effective July 1, 2024, 2.0%

2. Review and simplify pay practices and process in accordance with FLSA requirements as per attached spreadsheet.

(Individual breakdown and contract Chart attached showing base, and OT rate based on stipend entitlement)

- 3. Add to Article 7 Holidays, as per MOA dated June 9, 2021 between the Town and Union, the collective bargaining agreement will be amended by inserting Juneteenth into the list of paid holidays. Furthermore, the first sentence of section 7.0 in the contract will be amended by deleting "eleven (11) paid holiday each year" and replacing such with "twelve (12) paid holiday each year".
- 4. Add to Article 8 Vacation, new "Section 8.4: In regard to any employee hired on or after July 1, 2022, said employee shall receive up to 75 hours of vacation time upon hire to be prorated based upon the date of hire. For example, if an employee is hired on January 1, then the employee will be credited with 37.5 hours of vacation time. Said employees will only receive the vacation time already credited at the time of separation from employment to be prorated based upon the separation date if earlier than the end of the contract year regardless of the manner of separation (e.g., resignation, retirement, armed services, termination, etc.). The provisions of Section 8.4 do not apply to any employee hired before July 1, 2022."
- 5. Add to Article 14 Pay Practices:
  - a. Transition to electronic time and attendance such as Vector or Harpers Payroll System's web-based Employee Forward App.
  - b. Weather/Emergency Incentive of double-time hourly rate to help incentivize help coming in for these events. *EMERGENCY RECALL will be determined by the Director*
  - c. \$1000 annual stipend to certified Emergency Medical Dispatch Quality Assurance Specialists/Reviewers (EMD-Q).
  - d. \$1000 annual stipend to "Training Officers" (TOs) Responsible for training of New Hires and remedial training of veteran staff.

Qualifications and recommendations for EMDQ and TO designation based on the decision of the ROCCC Director. Each Designation is considered separate, as such staff may be appointed to both Designations, in such case that member will receive BOTH stipends (totaling \$2000).

- 6. Add to Article 6 Overtime Pay, specific contract language:
  - a. "Should the need arise to mandate overtime to maintain minimum manpower, the staff member with the fewest overtime hours who holds the same rank as the vacancy shall be assigned the coverage. Should there be a "tie" based on hours the junior member will be mandated. These assignments will be managed by the on-duty Ops Supervisor. Description of the 24-Hour Protection Clause:

With this clause, an employee is forced a minimum of 4 hours or more, they would then be exempt from any other potential forced shifts for 24 hrs. after the end time of the current forced shift. These employees would be considered last resort for any forces within that 24-hr. range."

- b. The option to accrue compensatory time in lieu of compensatory pay for overtime shifts. Requests for COMP time must be presented in writing to the Admin Supervisors, and will be approved at the Director's discretion. All accrued COMP time must be used prior to 10/01 of the following fiscal year.
- 7. Replace Appendix A Performance Evaluation Tool with attached document presented on 10/12/22 and transition to electronic format and platform.
- 8. Replace Appendix C "Lead Public Safety Dispatcher" with "Public Safety Dispatch Supervisor" job title and job description.
- 9. Add new Appendix D1 "Public Safety Dispatch Administrative Supervisor" (was "Administrative Lead Public Safety Dispatcher") job title and job description.
- 10. Add new Appendix D2 "Public Safety Dispatcher Training Coordinator" (Head CTO) job title and job description addendum(below). The PSDTC will be required to take and pass the Acting Supervisor Assessment Center and upon successful completion will be paid the Acting Supervisor Rates for all hours worked. For this and all other Acting Supervisor pay the rate is equal to Step One of the supervisor chart. The "TC" must maintain designation as both a "TO" and "EMDQ"

In addition to the responsibilities of the Public Safety Dispatcher the Training Coordinator shall:

- 1. Manage the Priority Dispatch EMD program
- 2. Track all Continuing Education Hours for all Staff
- 3. Coordinate with member departments for cross training
- 4. Instruct new hire didactic sessions
- 5. Seek additional training opportunities
- 6. Ensure Shift training is completed and records are up to date
- 7. Identify potential shortcomings that would require remedial training or "PIP" for staff
- 8. And other duties as assigned by the Director or Deputy Director as they relate to training and improved operational efficiency.

Fernando Guitart, Duxbury Selectboard	FOR PUBLIC SAFETY DISPATCHERS, MCOP LOCAL 376A  Joshua Himelrick, President
Cynthia Ladd Fiorini, Duxbury Selectboard  Michael McGee, Duxbury Selectboard	Kevin Doane  Micholas Hurst
Amy MacNab, Duxbury Selectboard	
Rene' Read, Town Manager  Michael Mahoney, ROCCC Director	
on2/27/23	

Dispatcher Contract CURRENT Hourly Rate July 1, 2019 through June 30, 2022

Current contract rates above do not include shift differentials. Regular time rates increase by the amounts below based on shift assignment. Differential is compounded into FLSA Overtime Rates (add 1.3X differential to OT rates above)

Diff/hour	\$1,5000	\$1,3750	\$1.2500	\$0.7500	\$0.6250	20.0000	\$0,9375	\$0.6250
Shift Assignment	MIDS	MID/EVE	EVE	DAY/MID	DAY/EVE	DAY	NOON/EVE	NOOMS

Dispatcher Contract PROPOSED Hourly Rates July 1, 2022 through June 30, 2024

	F	į	102.000%	102,000%	102,000% 102,000%
104.500%		SIE.	c	c	
Grade 1 Dispatcher	Description	-	7	m	4
7	Public Safety Dispatcher	\$26,2316	\$28.8596	\$31,4994	\$32,0000
	DISP OT	\$39,3474	\$43,2893	\$47,2492	\$48,0000
	DISP w/ \$1000 STIPEND OT	\$40,1166	\$44,0585	\$48.0184	\$48.7692
	DISP w/ \$2000 STIPEND OT	\$40.8858	\$44.8277	\$48.7876	\$49.5384
	DISP w/ \$3000 STIPEND OT	\$41.6550	\$45.5969	\$49.5568	\$50,3076
	DISP w/ \$4000 STIPEND OT	\$42,4242	\$46,3661	\$50,3260	\$51.0768
	DISP w/ \$5000 STIPEND OT	\$42,4242	\$46.3661	\$50,3260	\$51,0768
GRADE 2 SUPERVISORS		STEP			
		-	. 2	ဗ	4
102.500%	Supervisor	\$34.9636	\$35,5967	\$36,2297	\$36.50
	Supervisor OT	\$52,4454	\$53,3950	\$54,3446	\$54.7500
	SUP w/ \$1000 STIPEND OF	\$53.2146	\$54.1642	\$55,1138	\$55,5192
	SUP w/ \$2000 STIPEND OT	\$53,9838	\$54.9334	\$55,8830	\$56.2884
	SUP w/ \$3000 STIPEND OT	\$54.7530	\$55,7026	\$56.6522	\$57.0576
	SUP w/ \$4000 STIPEND OT	\$65.522	\$56.4718	\$57,4214	\$57.8268
	SUP w/ \$5000 STIPEND OT	\$55,5222	\$56.4718	\$57.4214	\$57.8268

New Base rates represent a £.5% COLA in year one. Each STEP increase will consist of 2% increase to the base rate (not including newly created step 4).

Sipends will continue as a lump sum payment in July of each year. All Stipends are compounded into FiSA Overtime Rates. Stipends include \$1000 Dollars for Training Officer along Quality Assurance Designations, as well as \$1000 for Associates Degree and \$2000 for a Bachelior Degree. Shift Differential will remain unchanged as indicated below.

Diff/hour	\$1.5000	\$1,3750	\$1,2500	\$0.7500	\$0.6250	\$0.000	\$0.9375	50 6250
Shift Assignment	MIDS	MID/EVE	EVE	DAY/MID	DAY/EVE	DAY	NOON/EVE	NOON

	Step	sı:	Grade
\$72,112.77		\$34.67	4 \$34.67
\$67,605.72		\$34.67	\$34.67
\$72,112.77			3 \$34.67
\$66,424.41	\$34.05 \$66 \$34.06 \$66		\$34.05
\$66,424.41		\$34.06	2 \$34.06
\$65,243.10			
\$65,243.10	\$33.46		
\$58,778.85	\$30.14	4 \$30.14	1 4 \$30.14
\$58,778.85	530.14	4 \$30.14	1 4 \$30.14
\$58,773.00	\$30.14	3 \$30.14	1 3 \$30.14
\$58,778.85	••	••	••
553,852.76	527.52	2 \$27.62	2 \$27.52
\$53,852./b	79.775	79.77\$ 2	26./2¢ 2 1
\$25,852.75 \$53.852.75	20.725	25.7.62	1 2 \$27.62
\$53,852.76	\$27.62	257.62	1 2 \$27.62
\$53,852.76	\$27.62	2 \$27.62	1 2 \$27.62
\$53,852.76	\$27.62	2 \$27.62	1 2 \$27.62
\$53,852.76	\$27.62	2 \$27.62	1 2 \$27.62
\$53,852.76	\$27.62	2 \$27.62	
\$48,948.90			
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	1 \$25.10	1 \$25.10
\$48,948.90	\$25.10	• •	• •
\$58,778.85		\$30.14	\$30.14
\$53,852.76	\$27.62		
\$58,778.85	\$30.14	4 \$30.14	
\$53,852.76	\$27.62	2 \$27.62	1 \$27.62
\$2,025,076.20 \$2,122,720.94	\$2,	\$2,	\$2,